

Feedback from the 'Have Your Say About Your Child's Transition to Beaulieu Nursery' January/April 2019 Questionnaire

Staff would like to say thank you to those who took the time to complete the parent questionnaires regarding their child's transition to Beaulieu Nursery. A total of 11 were issued and 3 were returned completed. All comments have been taken into consideration. We like to use the comments from the questionnaires to improve and shape the future of the Nursery.

We asked the following questions.

1. How well do you feel your child has settled at Nursery?

The responses we received were ...

He has settled very quickly.

He settled in really well and loves Nursery.

Very well.

Nursery Response – Staff feel that all of the children who started Nursery in January and April have settled well into the Nursery routines.

2. If appropriate, did you have sufficient opportunities to discuss any concerns you may have had about your child settling into Nursery?

The responses we received were...

Had discussed my concerns before he started during visit.

Not needed.

Nursery Response – We hope that all parents/carers can approach all members of staff to discuss any concerns. We appreciate that starting Nursery can be an anxious time for parents/carers and children and we want to make this as stress-free as possible and work together with parents/carers.

3. Do you feel that the Nursery has a positive and welcoming atmosphere to both children and parents/carers? In what way?

The responses we received were ...

Very much. All staff very friendly and speak to children and parents.

Yes. Staff are always friendly – children both love it.

Yes. Staff are friendly and there to help children and adults if needed. It's nice to see what the children have been doing on the walls when you enter.

Nursery Response – We always aim to be welcoming, friendly and approachable to children and parents/carers.

4. What aspects of communication from enrolment until entry to Nursery did you find the most useful? How could we improve this?

The responses we received were ...

Staff are always very approachable to answer any questions.

We didn't know we had a placement till we got invited for a stay and play.

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Speaking to staff (was already visiting the Nursery).

Nursery Response – We will continue to issue a welcome booklet with the child's name tag included, transition information leaflets, and aim to include All About Me with an invitation to visit the Nursery to meet staff and become familiar with the environment. This will give us a chance to go over the information together before your child's first day at Nursery. We will ask for parents email once their child has started at Nursery; this allows information to be shared for parents that we may not see on a daily basis.

5. Do you think the Nursery visit before starting was of benefit to you and your child? In what way?

The responses we received were ...

Yes. He then knew what we were talking about when we spoke about Nursery.

Yes. We were able to look around so that we were prepared for his first session.

Yes. They got to see the whole Nursery and how it ran before jumping straight in with no parent for comfort and I got to see how it ran.

Nursery Response – We will continue to organise a Nursery visit before starting Nursery.

6. Did you speak to any Nursery Staff on their visit to Beaully Toddlers? Were they able to answer any queries you may have had?

The responses we received were ...

Due to work I could not attend toddlers but got feedback through Toddlers Facebook.

N/A.

Yes. Yes, they were fantastic with answering all questions.

Nursery Response – With the changes in 'flexible Nursery provision', staffing arrangements have changed which have impacted the frequency of visits to Beaully Toddlers. However, we still intend to come once a year before enrolment to discuss any concerns.

7. What experiences does your child enjoy at Nursery?

The responses we received were ...

Garden and sandpit

The garden. Playing with his friends. Painting.

Painting. Garden. Sand.

Nursery Response – We will continue to offer as many learning experiences as possible, especially outdoors.

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8. What aspects of transition to Nursery went well for your child? The responses we received were ...

Support from staff during first week when he was clingy.

All of them went pretty well.

All of it. A very smooth transition.

How can we improve the transition to Nursery for other children?

No responses were received

Nursery Response – We aim to tailor our transition to suit children and parents' individual needs. We realise that different approaches work for different people and we like to work with parents to establish the approach that suits their child best to ensure a smooth and happy transition to Nursery.

Last year's moving up day went smoothly and we hope to repeat this. This day allowed the new Nursery children to come in for a stay and play where they met the staff and children that they will be in Nursery with. We also aim to provide an opportunity for parents of August starts to come in for a chat about their child's transition to Nursery. This will allow parents and staff to address any concerns quickly and not have to wait for the share-a-sessions later in the year.

We hope to have our share-a-sessions some time after the October holidays. We feel the children who start in August need time to settle in and adjust to their new environment before welcoming parents/carers into the Nursery.